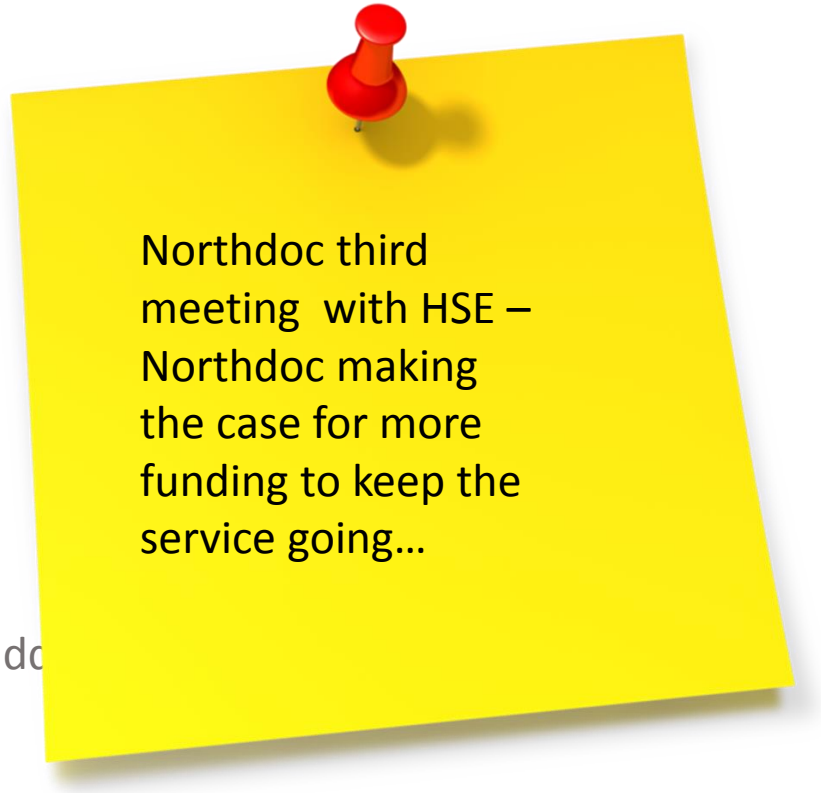
NorthDoc
MEDICAL SERVICES LTD



Extract of Presentation to HSE April 15th 2015 with add
on stickers

Northdoc case for refinancing to continue D doc service.

REMEMBER
WHY YOU
STARTE
In 2006 the HSE came together
with North Dublin GPs to give
local people an improved GP
out of hours service ….
Partnership approach… properly
funded..

About Us | Our Centres | Info for GPs | Working for us | Your Feedback | Contact Us

Type your Search...

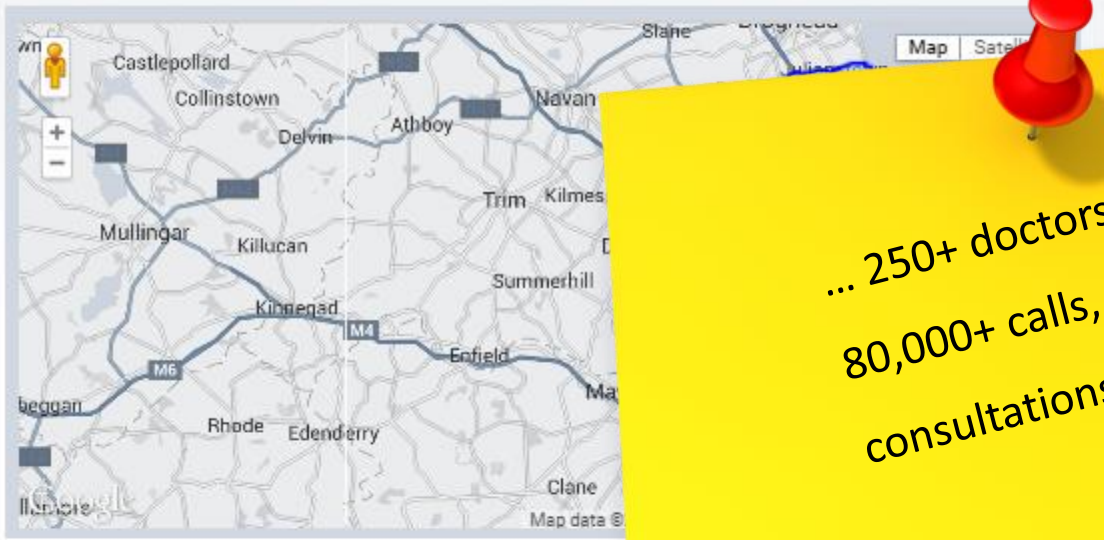
Is my GP a member of Northdoc?

Search by **GP or Surgery name** using the search box opposite, or use the A-Z index below.

Search for GP or Surgery

A B C D E F G H I J K L M

N O P Q R S T U V W X Y Z



... 250+ doctors

80,000+ calls, 50,000+

consultations..

Coolock Treatment Centre

Cromcastle Road,
Coolock, Dublin 5
Tel: 1850 224477

Find Directions »

North Strand Treatment Centre

North strand Road,
North Strand, Dublin 1
1850 224477

Directions »

Tel: 1850 224477

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Is my GP a member of DDoc?

Information for Patients

Opening Hours & Contact Numbers

Members Login Area

Welcome to Northdoc

Northdoc provides local doctors for D Doc, the GP out of hours service for patients in North Dublin with urgent medical problems who need to contact a doctor after GP surgeries close. The service operates from 1800hrs through 0800hrs Monday to Friday and 24 hours Saturday, Sunday and all bank and public holidays.

For an appointment call 1850 22 44 77

Probably the best GP out of Hours service a community can have..

Latest News

January,23,2015

"Co-ops can share Emergency Department

January,14,2015

D Doc Urgent GP out of hour's service

October,16,2014

Ebola Virus

How It Works
Treatment Centre Shift
Car Shift
Complaints in D Doc
Useful Contacts and Sites
Special Patient Groups
Mental Health Issues
Paediatric Issues
Drug Seeking Behaviour
Antibiotic Prescribing

A-Z Guidelines | GP Roster | GP Feedback | Clinical Websites

Guidelines Search

A

- A Guide to Antibiotic Prescribing in Ddoc
- A&E Referrals
- Alcohol detox
- Antibiotic Prescribing
- Antibiotic Prescribing in Pregnancy
- Appropriate Antibiotic Prescribing
- Asthma Guidelines

B

- Benzodiazepine policy

-Break times for GPs in DDoc

C

- Call outcomes – Informational outcomes in D-Doc

Northdoc have developed the A to Z of GP service guidelines in out of hours...

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- Car Shift
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- Useful Contacts and Sites
- **Special Patient Groups**
- Mental Health Issues
- Paediatric Issues
- Drug Seeking Behaviour
- Antibiotic Prescribing

A-Z Guidelines

Special Patient Groups

- Special Notes
- Travellers Health
- The Homeless
- Victims of assault (non-sexual)
- Victims of domestic violence
- Victims of sexual assault
- Child abuse
- Emergency contraception for under 17 y
- Unaccompanied children under 16 years

Northdoc asked to provide service to special group like homeless without medical cards … initially funded but later withdrawn… service continued by Northdoc..

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A-Z Guidelines

GP Roster

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Special Notes

Travellers Health

The Homeless

Victims of assault (non-sexual)

Victims of domestic violence

Victims of sexual assault

Child abuse

Emergency contraception for under 17 years old

Unaccompanied children under 16 years old

Pregnancy related conditions

Emergency obstetrics

Palliative Care

Northdoc develop and provide expertise in out of hours for special patient groups..

We Have a problem….

2010

HSE cut funding
by 30% €700,000

The grant is abolished and STC (fee per consultation is introduced… then these are subjected to FEMPI cuts..

HSE funding reduces by another €40,000

2013

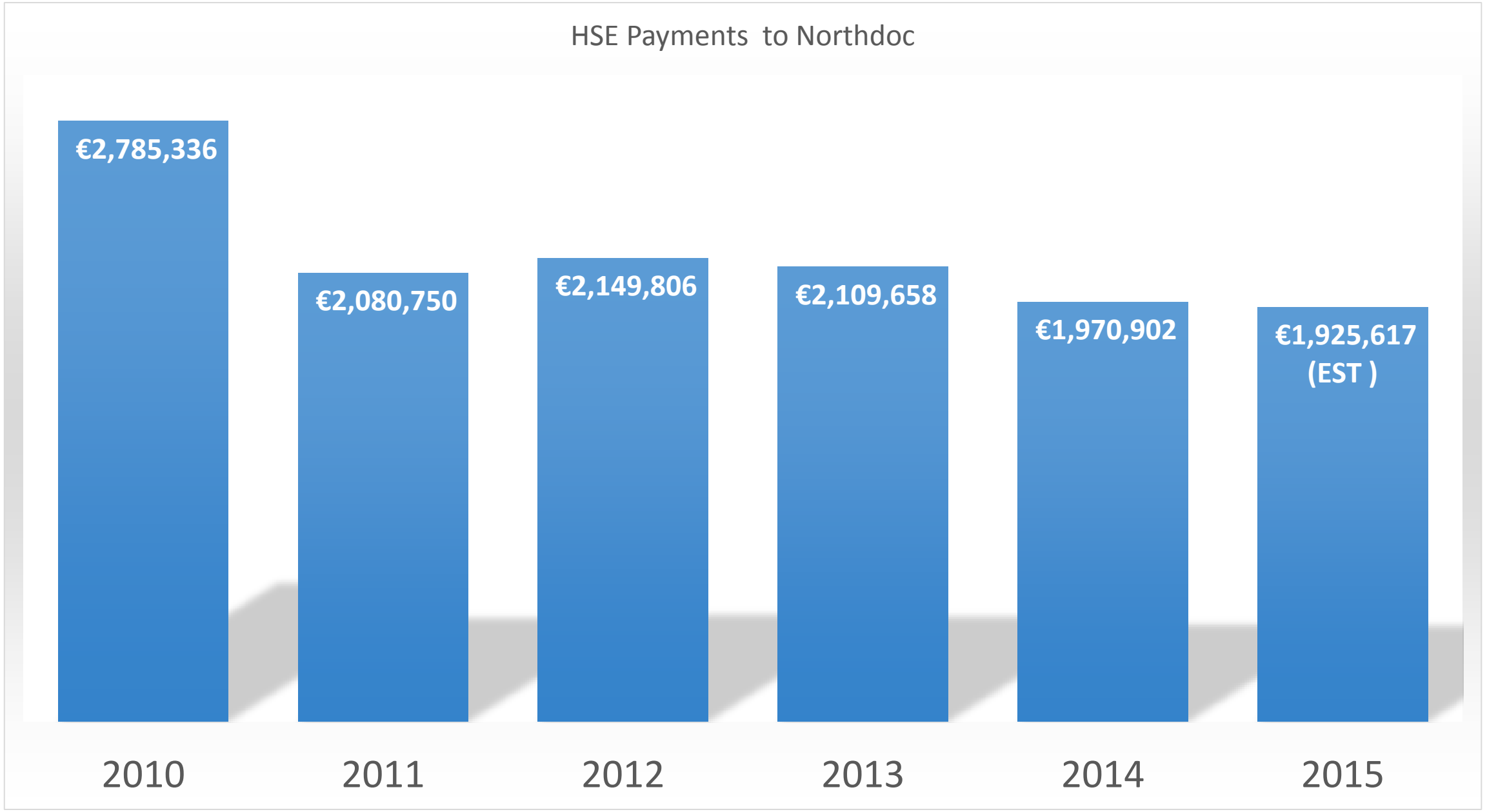
2014

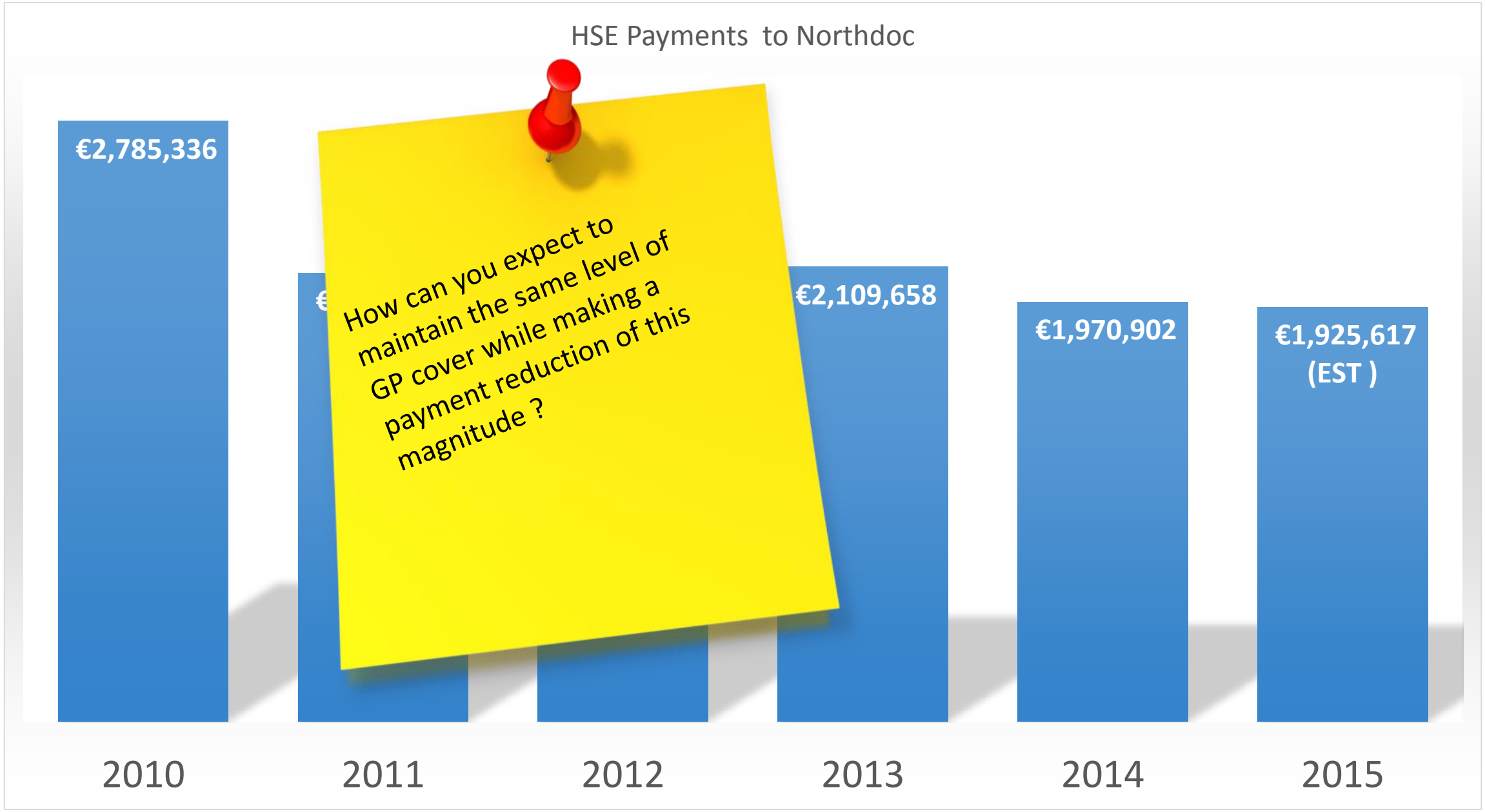
- **HSE funding reduces by another €164,000…(no reduction in service levels)**

Fempi hits harder..

2014

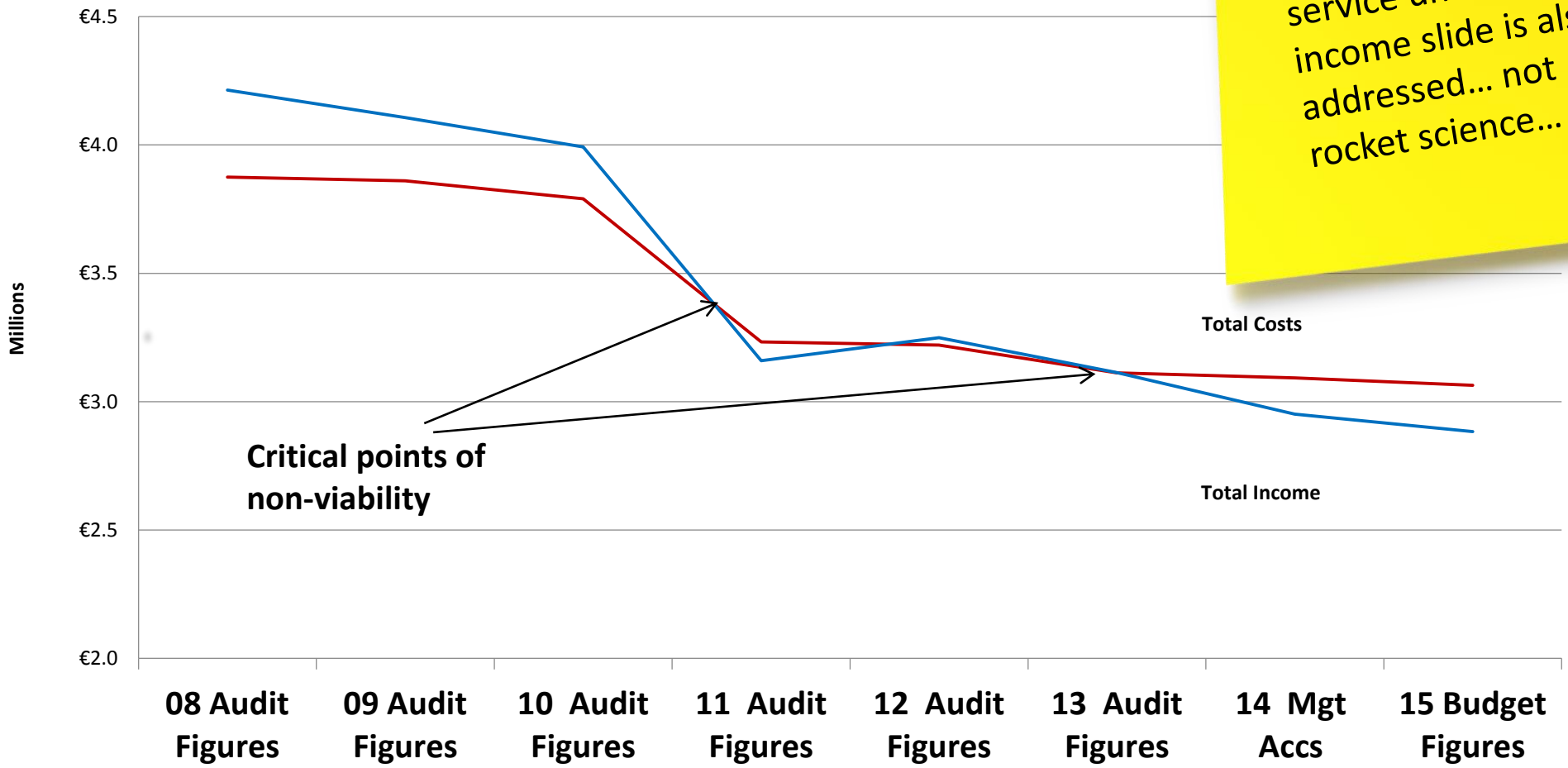
(€209,710) drop in income including private fees ….


HSE Payments to Northdoc
€2,785,336
€2,080,750
€2,149,806
€2,109,658
€1,970,902
€1,925,617 (EST)
2010
2011
2012
2013
2014
2015


HSE Payments to Northdoc
€2,785,336
€
€2,109,658
€1,970,902
€1,925,617
(EST)
How can you expect to maintain the same level of GP cover while making a payment reduction of this magnitude ?
2010
2011
2012
2013
2014
2015

Extracts for Northdoc audited accounts and Mgt accoun

breaking point..... We can only push our costs so low. Then we can't provide a service unless the income slide is also addressed... not rocket science...



GPs pay one million two hundred thousand euro a year to keep D Doc open

Choke point…..

HSE CUTS

"If a cannibal used a knife and fork, would you call that progress?" Sen. Lillian DeHaven

Independent financial report says increased funding the only option of maintaining the service

“North Doc Medical Services Limited has already cut back on most costs and to continue trading at its current level is not an option”

– AB DFK Financial report on Northdoc Viability – April 2015

“If North Doc Medical Services Limited were to continue trading in 2015 and subsequent years under the current STC model our projections would indicate annual losses in the region of €180 to €200K” AB DFK Financial report on Northdoc Viability – April 2015

“ SLA will probably set the level of service, not just for patients, but also for GPs, … unless the issue of funding is agreed there is little point in talking about an SLA..” – AB- DFK

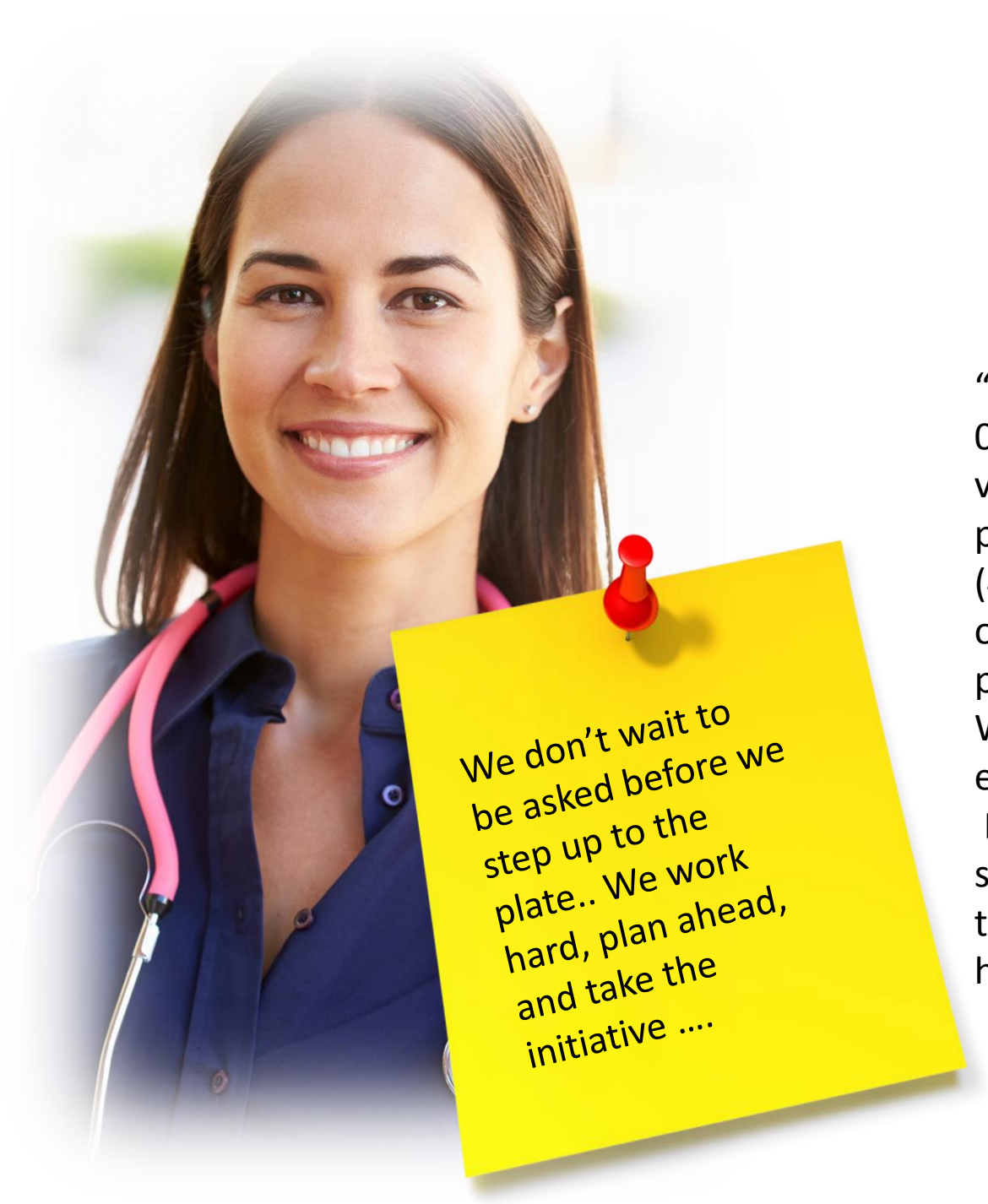
"Northdoc make a significant contribution to the service."

- Supply GPs
- Supply the governance
- Handle the complaints
- Developed and share significant web resource for clinicians.
- Recognised as leading in medical governess and patient safety initiatives.

- Between private fees and reserves northdoc contribute 1.2M
- All critical expertise is supplied by Northdoc
- Continued losses unsustainable
- North Dublin GPs not prepared to sustain current model as funded.

“We recommend, that in the absence of further and immediate HSE funding that sessions that are not profitable are immediately discontinued…” *– financial report to Northdoc Board – April 2015*

“It may be inevitable to sustain a loss in any one year but to deliberatively make one from the outset could be seen as ‘reckless trading’ ”.
- Financial report to Northdoc April 2015 (Anne Brady McQuillan DFK)



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"Some facts – This weekend between 1800hrs on Friday and 0800hrs Monday we have 56 individual doctors on duty at various times. They will do 332 hours work in that 62 hour period. between them they can see over 1000 (1012) patients (4 per hour in the centres and 2 in the cars). Even if they saw only one per hour in the cars they would still see over 850 patients.

We planned for it last September and scheduled extra GPs every weekend in January.

From 24 December (out of hours) to 01 Jan at midnight we saw 2249 patients and 87% of them had a maximum waiting time of 45 minutes. 95 % of all of them were seen in under one hour."

Extract from email to Northdoc members and public saying we are doing our part - Jan 2015

D Doc 24 December 2014 1300hrs to 01 Jan 2015 2359 Hrs.

95% Seen in under one hour

4.20% Seen under two hours

0.20% seen over in over 2 hours

Note of the 5 that were over two hours - 4 of them arrived two hours before their appointment time and opted to wait.

“Given that the current model is unsustainable, we would advise the Board to exercise caution with entering any long-term contract and would encourage them to seek further financial support from the HSE to ensure of the continuity of the service. We recommend that Northdoc seek an increase in non STC income form the HSE to €550K in the current year and subsequent years.” – AB-DFK)

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- Emergency obstetrics
- Palliative Care

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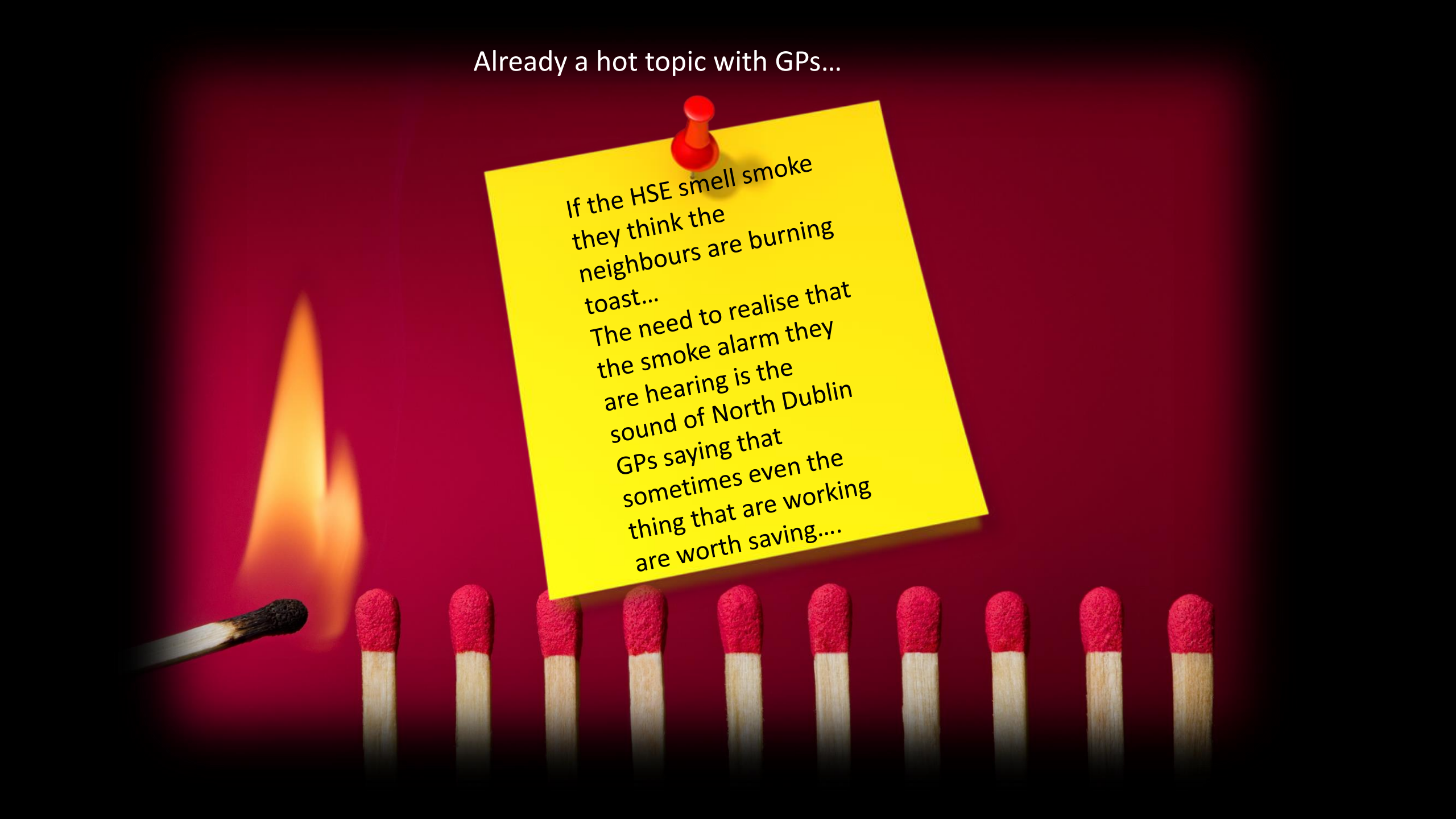
Northdoc are part of the solution – we are looked at as part of the problem.. Or worse… we simply are not looked at…

January,23,2015

"Co-ops can share Emergency Department burden" – IMT

GPs pay one million two hundred thousand euro a year to keep D Doc open

Already a hot topic with GPs…



Northdoc GPs meeting to decide where to go from here.

Meeting, Monday, May 25th 8 PM Details will be emailed to members.